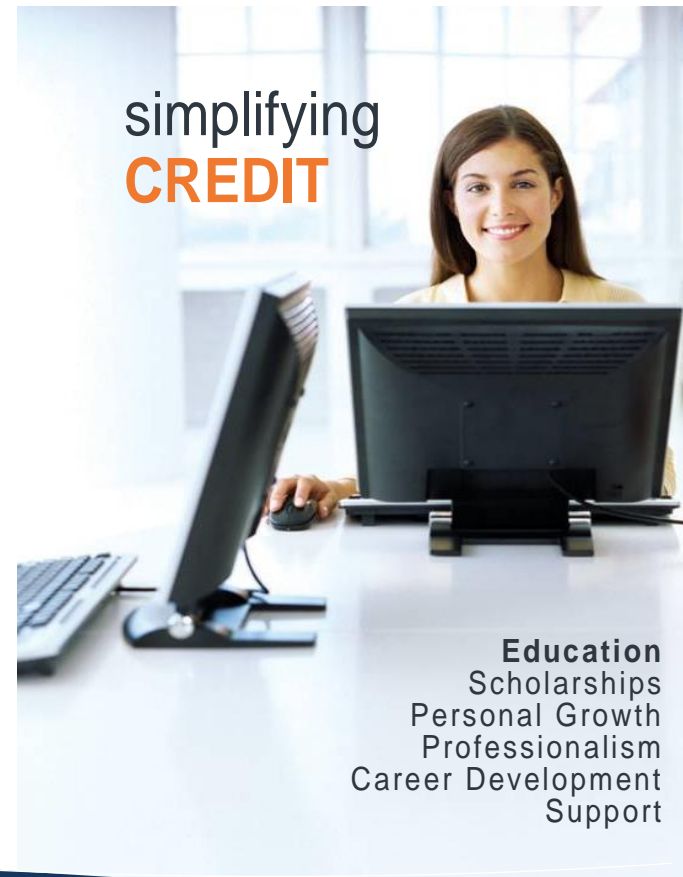




OUR MISSION:

The mission of the NACM Credit and Financial Development Division shall be to promote active interest in the Credit and Financial profession, to develop and market educational programs that are vital to the development of the effective professional, and to be a viable force within the NACM network.




Education
Scholarships
Personal Growth
Professionalism
Career Development
Support

CFDD is the educational Division of the National Association of Credit Management (NACM). NACM was founded in 1896, in Toledo, Ohio, by 82 business credit executives. Membership has grown from 600 in 1896 to more than 18,000 today - making NACM one of the oldest and largest business organizations in the United States. NACM members are credit grantors in manufacturing, wholesaling, service industries and financial institutions; they are served by 54 autonomous affiliated state and regional associations throughout the country and by the national headquarters office.

We hope you will take a few moments to review the many services available. Please let us know if you would like more information.

- Training your budget can afford
- Keep up-to-date on legal issues.
- Business to Business Networking.
- Relevant and current subject matter
- Career enrichment

 For more information, please contact:

Sandy Fletcher
25842 87th Ave S #123
Kent, WA 98030
Phone: (206) 851-9936
sfletcher@progressiveintl.com

www.cfddtacoma.org

 **NACM – CFDD**
South Puget
Sound Chapter

**An Association of
Credit & Financial
Professionals**

CREDIT solutions that work for your business.

HELPING YOU HELP YOUR BUSINESS.

"CFDD has really helped me in my career. I've been in credit for over 12 years and I still enjoy attending CFDD meetings. They help to keep me in touch with issues facing the credit world."

Member: Caryn Austin

EDUCATION SOLUTIONS

- SEMINARS
- CERTIFICATION CLASSES
- GUEST PRESENTATIONS
- OPEN FORUM DISCUSSIONS
- MENTORS

To be a successful credit manager, it is important to be able to direct your staff to make good decisions and focus on the best practices to yield results. It is equally important that your staff have a solid knowledge base. You may wonder "How can I assure that my staff has the best knowledge base without breaking my budget?"

The answer is easy: NACM and CFDD!

great solutions for your business needs

STAFF EDUCATION

NACM and CFDD help to provide tools to manage your risk. They will help your staff to become committed to their own professional development, so they will be rewarded and challenged. "Some managers are hesitant to invest in their staff's education, in fear that the employee will leave and they will not reap the return on investment. However, I have learned that the only thing worse than losing a well educated employee, is retaining an uneducated one."

Member: Kelly Simon, Starbucks
CCE

SEMINARS AND GUEST SPEAKER PRESENTATIONS

CFDD meets once per month. At least 6 of these meetings per year we have a guest educational speaker on topics relating to the Credit & Finance Profession. We also offer an occasional class related to personal growth, such as conflict management and ethics. We also provide an avenue for vendors to provide information about services available to credit professionals.

NACM Membership Required



MENTORS

When you become a member of our organization we will assign you a mentor. We try to match our new members with a mentor in a similar industry so that the new member will have access to the guidance they need.



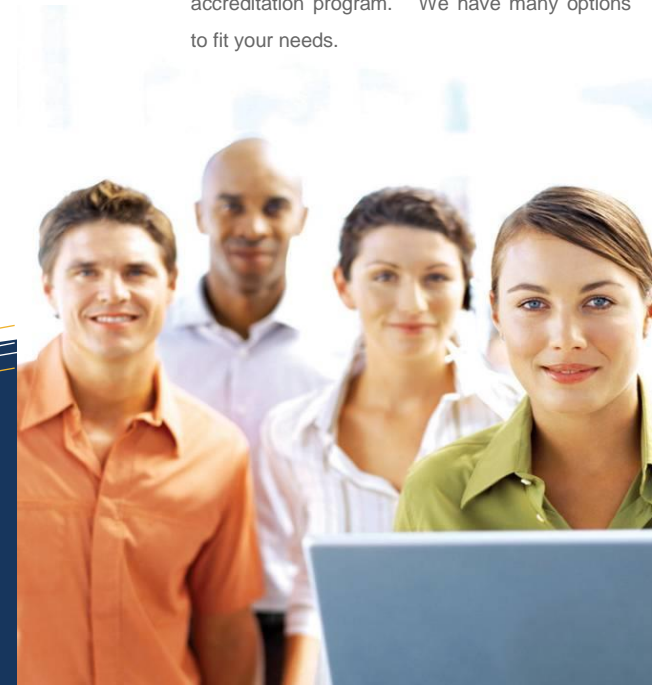
OPEN FORUM DISCUSSIONS

At least twice a year we get together and offer an open forum to discuss issues we are facing as credit professionals and open the floor for other credit professionals to offer assistance, advice, support, etc.



CERTIFICATION CLASSES

Through NACM our members can take college level Credit Management Courses (CAP & ACAP). There are also online courses and self-study programs. We also have a local accreditation program. We have many options to fit your needs.



WE HAVE A DIVERSE BUSINESS BASE. HOW CAN WE HELP YOU?

At CFDD we benefit from the experiences of all our members. We represent many types of businesses.